



QTS COLOCATION SERVICES

Colocation Services that meet your needs today, and tomorrow.

QTS believes in designing, developing, and managing our facilities for long-term ownership and building them with scalability. This provides flexibility for your business to easily expand within a stable and secure environment without relocating your infrastructure. Our state-of-the-art facilities are designed and built with the redundancy to minimize single points of failure and the security necessary to protect your assets. In addition to the capital investments made in our infrastructure, QTS also focuses on the systems, people, and processes necessary to deliver maximum uptime and reliability. Our certified and experienced Data Center Operations, Data Center Infrastructure Management (DCIM), and Operations Support Center (OSC) staff monitor environmental conditions, address alerts, troubleshoot issues, and provide the peace of mind that facility operates with highest levels of quality and service.

COLOCATION SERVICES

Services that Scale to Meet Your Web and IT Infrastructure Needs

QTS offers space options from single cabinets to multi-rack cages to private suites. Coupled with configurable primary and redundant power options to run your infrastructure, QTS Colocation services can be scaled to support your near term growth requirements and future expansion.

Secure Cabinets

Even our cabinets have been carefully designed with an eye on the future. Each cabinet is capable of housing up to 47 rack units worth of equipment and come with secure combination locks. Options are available for half and full cabinets. With the size of physical servers decreasing every year, the focus turns to the question of power and cooling. The value of a larger cabinet is enhanced by the fact that we have built our data center with enough power and cooling capacity to handle greater server density thereby giving you greater return on the space you are using.

Cages

Cages are designed for customers who need the convenience and flexibility of open floor space. Our cages are built in modular sixty-four square foot (8X8) sections and can be configured to meet your growing demands. Cages can accommodate open racks, cabinets, free-standing or non-rack mountable equipment. Additional options for cages include biometric access, infrared beams, and secure enclosures over the top and below the floor.

Suites

For customers requiring a higher level of security or larger amounts of floor space, we design and build custom suites. Suites are solid wall structures that restrict visibility, and like cages, they offer enhanced levels of security access controls.

DATA CENTER OPERATIONS (DCO) REMOTE HANDS SERVICES

QTS' Data Center Operations (DCO) Engineers and Technicians are on duty 24x7 to assist in deploying, maintaining, and troubleshooting your hardware infrastructure. Our DCO professionals have extensive knowledge in networking, various operating systems, and best practices for structured cabling and cable management. Our staff uses superior technology to test and install cabling for your environment.

Service options include:

- Rack and stack, and structured cabling services
- Space planning based on customer equipment requirements
- Tape Rotation and Handling Shipping and Receiving and Escort Services
- Equipment checks, power cycling, and circuit testing

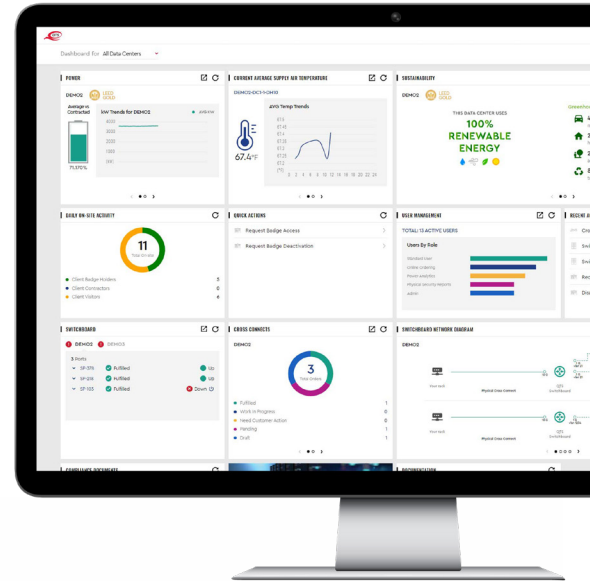


QTS SERVICE DELIVERY PLATFORM

The QTS Service Delivery Platform (SDP) allows real time access to data pertaining to your collocated assets and hosted services. SDP is a fully integrated orchestration platform that integrates data from multiple aspects of your Hybrid IT environment.

Service options include:

- Attribute-Based Account Management — Control permissions to your environment's data and equipment by authorizing appropriate levels of system API calls and personnel access
- Online Ordering for ease of ordering and rapid provisioning of services like Remote Hands and crossConnects
- Remote Hands & Eyes — Save a trip to the data center by allowing our trained experts to assist you with troubleshooting or routine maintenance
- Asset Manager — Maintain equipment lifecycles with an online, self- service app that helps you catalog, track, and manage your assets through the QTS Customer Portal



DATA CENTER INFRASTRUCTURE MANAGEMENT (DCIM)

QTS provides a comprehensive suite of DCIM tools that give you visibility into your device's power consumption and temperature as well as room humidity. QTS SDP provides you real time and historical readouts for these tools.

Included Services:

- Power Analytics – View power consumption in kW or Amps by circuits, racks, or rooms over multiple collocated environments
- Data Hall Analytics – supply air temperature for the data hall that the customer resides in
- 3D Mapper – a visualization app that builds a dynamic digital model of your physical environment in real-time and embeds layers of critical data providing a holistic view with associated actionable data.

IT SERVICE MANAGEMENT

With strict adherence to the Information Technology Infrastructure Library (ITIL) framework through-out all parts of the organization and with QTS ITIL-certified operations personnel and monitoring processes, you can be reassured that your services will be delivered in an efficient and effective manner.

CONTACT QTS TODAY

QTS colocation and hosting services are trusted by hundreds of top corporate clients, including those from the Fortune 1000, financial services, healthcare organizations, public sector, technology and media companies, and other large organizations with complex data center needs.

VISIT [QTSDATACENTERS.COM](https://www.qtsdatacenters.com)
OR CALL 877.QTS.DATA